



Warranty and Regulatory Info

FCC Rules, Part 15.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- **Reorient or relocate the receiving antenna**
- **Increase the separation between the equipment and receiver**
- **Connect the equipment to an outlet on a circuit different from that to which the receiver is connected**
- **Consult the dealer or an experienced radio/TV technician for help**

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions:

- **This device may not cause harmful interference.**
- **This device must accept any interference received, including interference that may cause undesired operation**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Responsible Party:

BrightSign, LLC.
983-A University Ave. Los Gatos, CA. 95032
USA Telephone: 1-408-852-9263

ICES-003 Class B Notice:

This Class B digital apparatus complies with Canadian ICES-003.

Avis NMB-003, Classe B

European Community Compliance Statement

This product is in conformity with the protection requirements of EC Council Directive 89/2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. BrightSign, LLC. cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product. This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to CISPR 22 / European Standard EN 55022 and EN 55024. The limits for Class B equipment were derived for typical environments to provide reasonable protection against interference with licensed communication devices. Properly shielded and grounded cables and connectors must be used in order to reduce the potential for causing interference to radio and TV communications and to other electrical or electronic equipment.

Declaration of Conformity, R&TTE directive 1999/5/EC

This product is in conformity with the requirements of Directive 1999/5/EC and is complying with the essential requirements of §3 and the other relevant provisions of the FTEG (Article 3 of the R&TTE Directive), when used for its intended purpose. Means of proving conformity with the essential requirements (standards/specifications used): EN 60950-1, EN 301 489-17:V2.1.1, EN 301 489-1:V1.8.1, EN 55013:2001+A1:2003+A2:2006, EN 55020:2007, EN 61000-3-2:2006, EN 61000-3-3:2008, IEC 61000-4-2:2008, IEC 61000-4-4:2004 and EN 300 328:V1.7.1.

Wireless Operation Channel for Different Domains

Country Code selection feature to be disabled for products marketed to the US/CANADA.N.
America 2.412-2.462 GHz Ch01 through CH11Japan 2.412-2.484 GHz Ch01 through Ch14Europe
ETSI 2.412-2.472 GHz Ch01 through Ch13

France Restricted Wireless Frequency Bands

Some areas of France have a restricted frequency band. The worst case maximum authorized power indoors are:

- **10mW for the entire 2.4 GHz band (2400 MHz–2483.5 MHz)**
- **100mW for frequencies between 2446.5 MHz and 2483.5 MHz**

Channels 10 through 13 inclusive operate in the band 2446.6 MHz to 2483.5 MHz. There are few possibilities for outdoor use: On private property or on the private property of public persons, use is subject to a preliminary authorization procedure by the Ministry of Defense, with maximum authorized power of 100mW in the 2446.5–2483.5 MHz band. Use outdoors on public property is not permitted. In the departments listed below, for the entire 2.4 GHz band:

- **Maximum authorized power indoors is 100mW**
- **Maximum authorized power outdoors is 10mW**

Departments in which the use of the 2400–2483.5 MHz band is permitted with an EIRP of less than 100mW indoors and less than 10mW outdoors:

- **01 Ain Orientales 02 Aisne 03 Allier**
- **05 Hautes Alpes 08 Ardennes 09 Ariège**
- **11 Aude 12 Aveyron 16 Charente**
- **24 Dordogne 25 Doubs 26 Drôme**
- **32 Gers 36 Indre 37 Indre et Loire**
- **41 Loir et Cher 45 Loiret 50 Manche**
- **55 Meuse 58 Nièvre 59 Nord**
- **60 Oise 61 Orne 63 Puy du Dôme**
- **64 Pyrénées Atlantique 66 Pyrénées 67 Bas Rhin**
- **68 Haut Rhin 70 Haute Saône 71 Saône et Loire**
- **75 Paris 82 Tarn et Garonne**
- **84 Vaucluse 88 Vosges 89 Yonne**
- **90 Territoire de Belfort 94 Val de Marne**

This requirement is likely to change over time, allowing you to use your wireless LAN card in more areas within France. Please check with ART for the latest information (www.art-telecom.fr) BrightSign Wireless (WiFi) devices transmit less than 100mW, but more than 10mW.

UL Safety Notices

Required for UL 1459 covering telecommunications (telephone) equipment intended to be electrically connected to a telecommunication network that has an operating voltage to ground that does not exceed 200V peak, 300V peak-to-peak, and 105V rms, and installed or used in accordance with the National Electrical Code (NFPA 70). When using the BrightSign Player, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- **DO NOT use near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.**
- **DO NOT use during an electrical storm. There may be a remote risk of electric shock from lightning.**
- **DO NOT use in the vicinity of a gas leak.**

BrightSign purchased at store.brightsign.biz is covered by two year parts and labor guarantee. If for some reason your BrightSign product is not working properly and customer support is unsuccessful in helping you troubleshoot your problem, just [contact us for an RMA](#) and you will be contacted with return shipping instructions (you will be required the return the unit within 90 days). Your product will be replaced at no charge. Shipping charges are not paid by BrightSign.

Warranty and Return Policy

Limited Warranty

BrightSign® warrants the BrightSign product against defects in materials and workmanship under normal use for a period of two (2) years from the date of purchase. If BrightSign determines that the BrightSign Product is defective, BrightSign will, at its option, either

repair the unit or replace the unit with a new or rebuilt BrightSign product or an equivalent model of the BrightSign product, at no charge to the customer. THE FOREGOING SETS FORTH BRIGHTSIGN'S SOLE OBLIGATION AND YOUR EXCLUSIVE REMEDY IN THE EVENT OF ANY BREACH OF THIS LIMITED WARRANTY.

Scope of and Limitation on Warranty

The warranty on the BrightSign Product is limited to the repair or replacement of defective units as described in Limited Warranty above. This warranty does not cover customer training or education, installation, set up adjustments, or signal reception problems. This warranty also does not cover any issues related to the content used with the BrightSign Product. This warranty does not cover damage due to acts of God, accident, misuse, abuse, negligence, or modification of, or to any part of, the BrightSign product. This warranty does not cover damage due to improper maintenance or operation of the BrightSign product, connection to improper voltage supply or attempted repair by anyone other than a facility authorized by BrightSign to service your BrightSign product.

Warranty Disclaimer

THE LIMITED WARRANTY AND REMEDIES STATED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESS, IMPLIED, ARISING FROM COURSE OF DEALING OR USAGE OF TRADE, OR STATUTORY. ANY AND ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NONINFRINGEMENT OF THIRD PARTY RIGHTS, QUIET ENJOYMENT AND ACCURACY ARE EXPRESSLY EXCLUDED. BRIGHTSIGN'S WARRANTY DOES NOT APPLY TO ANY SEPARATELY LICENSED CODE. THESE WARRANTIES ONLY APPLY TO BRIGHTSIGN PRODUCTS PURCHASED FROM BRIGHTSIGN OR AN AUTHORIZED BRIGHTSIGN DISTRIBUTOR. CUSTOMER SHALL NOT HAVE THE RIGHT TO MAKE OR PASS ON, AND SHALL TAKE ALL MEASURES NECESSARY TO ENSURE THAT NEITHER IT NOR ANY OF ITS DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL MAKE OR PASS ON ANY WARRANTY OR REPRESENTATION ON BEHALF OF BRIGHTSIGN TO ANY THIRD PARTY.

LIMITATION OF LIABILITY

IN NO EVENT WILL BRIGHTSIGN OR ITS SUPPLIERS BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, EXEMPLARY, INCIDENTAL AND INDIRECT DAMAGES, OR FOR LOSS OF REVENUE OR PROFITS OR DATA OR USE OR FOR THE COST OF SUBSTITUTE GOODS, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), ARISING OUT OF, OR IN CONNECTION WITH THE BRIGHTSIGN PRODUCT OR YOUR USE THEREOF. IN NO EVENT WILL BRIGHTSIGN'S OR ITS SUPPLIERS' TOTAL CUMULATIVE LIABILITY RELATING TO THE BRIGHTSIGN PRODUCT EXCEED THE PURCHASE PRICE OF THE BRIGHTSIGN PRODUCT. Some jurisdictions do not allow the exclusion of implied warranties or limitation of liability for certain incidental or consequential damages, so the exclusions set forth above may not apply to you. BrightSign's Warranty and Regulatory statement

Learn about the BrightSign 5-Year Warranty Program:

<https://www.brightsign.biz/brightsign-players/warranty/>